

AJST Rates and Warranties

Base Rates		
Service Rates:	Per Hour Rate 4 hour minimum, The four hour minimum is waived for return trips. (Return to install ordered parts)	\$65.00
	Recommended Annual Maintenance (single head machines: details below)	\$300.00
Travel Rates		
Travel:	.65 cent per mile, round trip (as calculated on Google Maps)	\$0.65
Lodging:	\$80.00 per night Required if travel + service time = 10 hours or more. This includes hotel and food expenses.	\$80.00
If Air Travel is Required:	Air Fare+ other expenses + \$30.00 per hour during actual flight time plus one hour before. Car Rental + Fuel + .25 per mile driving time	
<i>30 days FREE phone support after service.</i>		

Emergency / Priority Call Rate		
Weekends, Holidays, Emergency and Priority calls, I drop what I am doing and go to your location as soon as I can.		
Service Rates:	Per Hour Rate 4 hour minimum,	\$150.00
Travel Rates		
Travel:	.65 cent per mile, round trip (as calculated on Google Maps)	\$1.30
Lodging:	\$160.00 per night Required if travel + service time = 10 hours or more. This includes hotel and food expenses.	\$160.00

Road Trip Rates		
Base Labor Rates Apply		
Travel cost and lodging:		
	Travel cost and lodging is combined and divided between all the customers on the scheduled Road Trip.	
Road Trip Cancellations		
Notice	Road Trip Rates are calculated and shared between a number of customers. One cancellation can really cause problems for a Road Trip. We require a three day notice of cancellation if you are a participant in a Road Trip. Travel and lodging will be charged In the event of a cancellation after a road trip has begun .	

Payments Due

Payment is due upon completion of service.

I accept cash, check or money orders.

There is a \$35.00 fee for returned checks.

Credit Cards: I use PayPal to process Credit Card payments. Credit card payments must be paid prior to Travel Date. (I may not have access to a computer to process the payment.) The current cost of processing a credit card payment through PayPal is 2.9% + .35 cent. This processing fee will be added to the invoice.

Other Services

Embroidery Training	\$450.00												
Embroidery Machine and/or Software Training. Includes up to 8 hours of on site training on your machine and or software. Recommended 1 to 2 days depending on Customers needs. \$450.00 per Day													
Commercial Embroidery Machine Basic Technician	\$450.00												
Learn to repair and service your own machine. Recommended 1 to 3 days													
Recommended Annual Maintenance Includes 12 point inspection on single head machines	\$300.00												
<table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Cleaning</td> <td style="width: 50%;">Thread Sensors</td> </tr> <tr> <td>Belt Tension</td> <td>Tension Knobs</td> </tr> <tr> <td>Knife Timing</td> <td>Presser Foot Height Adjustment</td> </tr> <tr> <td>Picker Adjustment</td> <td>Reciprocator Inspection</td> </tr> <tr> <td>Rotary Hook Timing</td> <td>Lubrication</td> </tr> <tr> <td>Needle Depth</td> <td>Power Supply Output</td> </tr> </table>	Cleaning	Thread Sensors	Belt Tension	Tension Knobs	Knife Timing	Presser Foot Height Adjustment	Picker Adjustment	Reciprocator Inspection	Rotary Hook Timing	Lubrication	Needle Depth	Power Supply Output	
Cleaning	Thread Sensors												
Belt Tension	Tension Knobs												
Knife Timing	Presser Foot Height Adjustment												
Picker Adjustment	Reciprocator Inspection												
Rotary Hook Timing	Lubrication												
Needle Depth	Power Supply Output												

Service Warranties

Toyota, Meistergram, and RiComa single and multi-head, Commercial Embroidery Machines

I am currently Factory Certified and Authorized to Install, Train, Service and Repair Toyota, Meistergram, and RiComa Commercial Embroidery Machines.

I warranty my **SERVICE** on Toyota, Meistergram, and Ricoma machines for 30 days. The warranty covers the repair, problem, or issue that was addressed in the initial repair. My Warranty does not cover parts.

We will try to repair the machine with phone support, and if we are unable to make the repair I will return at no labor cost. Travel and Lodging will be charged for all warranty calls.

In the event that the issue is determined to be the result of operator error or not related to the initial problem the full cost of the service call will be charged.

Other Embroidery and Sewing Machines including Meistergram Monogramming Machines

I have worked on most name brand machines and have been able to service and repair most of them. Commercial Embroidery Machines are very similar in design and function. There is a saying in the tech world that goes **"If you can work on one of them you can work on them all."** I have found that in the most part this is true. I would venture to say that 97% of the machines that I work on I have been able to repair. The ones that I have not been able to repair are from companies that will not supply technical support for their product or are no longer in business.

Due of the many variations of the machines and depending on the Technical Support reliability of some companies, I cannot guarantee my work on machines for which I have not been Authorized and Certified.

A friend and fellow tech that I work with has a saying **"I will rake your yard, clean your gutters, wash your car, or work on your sewing machine for \$65.00 per hour."** And I will do the same. I will work on your machine and do my very best to get you running right, but unless I am certified on the machine I cannot guarantee that I can repair it.

I do guarantee that I will do my best to service and repair your machine. I want your return business.